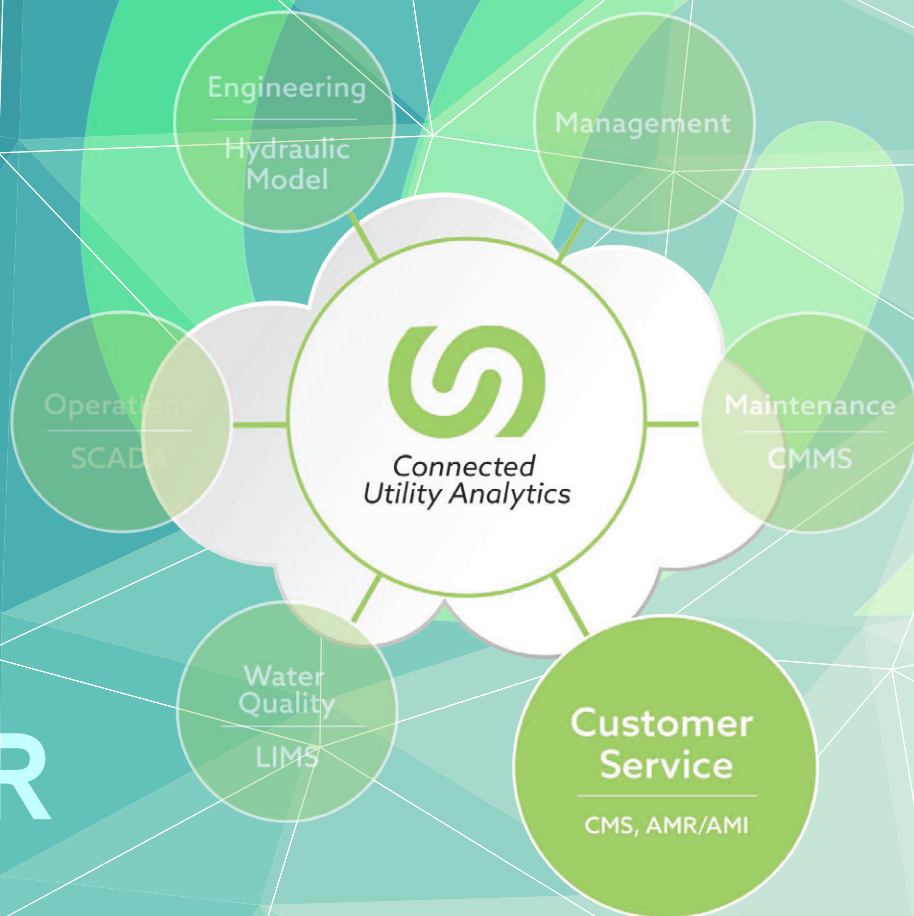


FOR
CUSTOMER
SERVICE,
AWARENESS
AND RESPONSE
ARE EVERYTHING.



Sedarū® keeps your team several steps ahead with apps that pinpoint potential problems such as leaks and critical system issues before they impact customers. Become aware of system events, communicate with field crews in real-time, create work orders on the fly, and take care of customers before they call in.

 **SEDARŪ**®
What happens next™ >>

**REDUCE WATER LOSS BY
MANAGING SYSTEM PRESSURES,
AND IDENTIFYING LEAKING OR
BROKEN METERS IN REAL-TIME
FOR IMMEDIATE ATTENTION**

13% NRW/WATER LOSS REDUCTION

*Influence customer
behavior with
transparency regarding
usage, relative usage,
and trending*

**BE AWARE OF SYSTEM
PRESSURES, LEAKS, EVENTS,
AND ISSUES BEFORE A
CUSTOMER CALLS IN**

<1day

Reduce customer
response time from 30-60
days to less than 1 day

Detect critical system
performance anomalies such
as backflow events and
irregular consumption – act
before a problem occurs

**IMPROVE CUSTOMER
SERVICE AND
COMMUNICATION
WITH INCREASED
SYSTEM AWARENESS**

Customer benefits
from organizational
efficiencies created
between maintenance
and customer
services/dispatch

Reduce
non-revenue
water,
increase
revenue, and
prioritize
maintenance

**IMPROVE
RESPONSE TIME TO
SYSTEM EVENTS,
REDUCE WATER
LOSS, AND MAINTAIN
CUSTOMER
SERVICE LEVELS**

